

## Join Request – Tutorials Required

When you request to join our group – these tutorials need to be done before we accept your membership request. We have over 17,600 members – and to keep the group useful for most users, these are the things you need to know and become familiar with before joining and posting.

Threading your Serger <https://youtu.be/ZQ1ycPZTdOo>

Balanced Tension Tutorial <https://youtu.be/NTdjgIKIBr0>

Tension more: <http://sewinginthebarn.com/howto/tension.html>

Understanding Your Serger's Features

<http://www.makeithandmade.com/2012/08/understanding-your-serger-features.html>

How to request help in our group <http://brother1034dserger.org/downloads/AskingForHelp.pdf>

### GETTING STARTED:

This group is for anyone who owns the Brother 1034D, 1034DX, 1134D, 1534D 1634D, 3034D, 3234D, D343D, 4024D, 5234PRW, 929D, Designio DZ1234, Simplicity SB3734T, ST40321HD, and for Canadian members the Brother 355D serger machine. Overseas members in U.K. M343D. We can share tips, videos, and help each other when we run into any trouble!!<http://www.brother-usa.com/service/default.aspx> or contact Brother Customer service by calling 1-877-276-8437 Monday through Friday, excluding holidays.

HOW TO USE THIS GROUP: It saves everyone a lot of scrolling and seeing the same questions over and over if when you post a request for help you follow these guidelines and rules.

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1. Group Rules: Do not block Admins of the group, ignoring or arguing with Admins will get you removed without notice. Rude remarks, and ill-mannered behavior to users in the group will also result in your being banned.
2. Before you post a question, read the ASKING FOR HELP document located in the library <http://brother1034dserger.org/downloads/index.html> and follow the guidelines.
3. WEEKLY SERGER SHOWOFF THREAD: To post photos of your completed or in-progress, place them in the WEEKLY SERGER SHOWOFF THREAD: You are welcome to post photos of your finished projects as a post on the serger showoff thread, this group is not for linking to your blog or website. Not for posting items for sale. If you made your items from a pattern, it helps to automatically include the name of the pattern to avoid 96 people asking for the pattern name.
4. Read the documents in the FILES AREA on the web at <http://brother1034dserger.org/downloads/index.html>
5. Read the Chaining Forks and Needleplate info linked here: <http://sewinginthebarn.com/chainingforks.html> so you avoid breaking your serger by using it incorrectly.
6. BEFORE POSTING ::: Use the SEARCH THIS GROUP feature, also in the page header area at the left. Include a photo of wonky stitching you are experiencing or whatever, if possible of the problem, what settings your tension dials are set with, your side dial settings.
7. OFF-TOPIC posts and discussions of other brands of sergers, or other non-Brother serger topics are deleted without notice. This group is specifically focused on Brother Sergers and how to use them. This group is NOT for promoting your own website, selling your stuff, promoting your YouTube channel, gathering followers, or other self-promotion.

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8. IF YOU JUST BOUGHT YOUR SERGER: Do not let it sit in the box for 6 months or 12 months or whatever - your 12 month serger warranty begins on the purchase date.

9. OILING AND CLEANING: It is not necessary to oil it after use for every project. I use mine daily and clean it with a gentle sweep out when I quit every day, then clean thoroughly about once weekly unless serging fleece. Beyond that, oil once per month on the first Saturday of the month - calendar it on your Google or other calendar so you don't forget to do it. Many folks do not know to oil their machine before the first time using it - and many folks never oil it for years in between. Deciding that it is "cumbersome" to take care of such a useful tool is short-sighted.

<http://sewinginthebarn.com/oilingyourserger.html> Any kind of sewing machine oil will work - no specific "brand" is better than others and usually all are priced fairly similarly.

10. ACCURACY OF INFO: We have many folks who are new, and many folks here trying to help them. Keep in mind, not all replies to your requests for directions are correct, so if you receive conflicting directions for how to do something, consult your User Manual - which is always available for download from <http://brother1034dserger.org/downloads/index.html> ---- if someone provides advice that is really wrong, we usually delete those posts so that will not send folks on a wild goose chase.

11. Before you post about how wonky your stitching is, get scraps and set aside a half hour and do the SERGER TENSION TUTORIALS

<http://sewinginthebarn.com/howto/tension.html> and make sure to refer to the Stitch Evaluation Guide here <http://brother1034dserger.org/downloads/index.html>

12. NOTE::: Commenting is turned off once an issue has been clearly solved.

13. THREAD info <http://www.wawak.com/Threads/Thread/Brand/Maxi~Lock>

Brother Support Frequently Asked Questions:

<https://help.brother-usa.com/app/answers/list/p/5872,6207>